



Commissioners: Matt Coffland Ginnv Favede Mark Thomas

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SSOBC

David Hacker, Program Coordinator

Phil Sauvageot
IC Care
P O Box 6878
Wheeling, WV 26003

Dear Phil Sauvageot:

On behalf of the In-Home Services Department of SSOBC, I would like to thank you for the exceptional service that you continue to provide to the seniors of Belmont County.

I recently mailed surveys to our consumers that receive services provided by your agency. Out of the 51 surveys mailed, 25 were returned completed with 1 of them having a concern or issue. I was able to contact that consumer and remedy the issue.

SSOBC is committed to providing our consumers with the highest level of customer satisfaction possible. We know that this would not be possible without your help.

I felt that it is important for you and your staff to know that we appreciate the work you do. I look forward to continuing working together to service the seniors of Belmont County.

Yours in Service,

A handwritten signature in cursive script that reads "Barb Ballint".

Barb Ballint
Program Administrator